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Knowledge Sharing

Program

Supporting Mechanisms for SMEs: Strengthening Innovative Capability and Establishing Linkages in Global Value Chains

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4 Factors of supporting mechanism for SME 3 Main Common Issues of Each Factor

1. Four Factors of Supporting mechanism for SMEs

(1) Integrating SMEs into GVC

• Strengthening the linkage of SMEs with MNCs to integrate SMEs into GVC

(2) Technology Innovations of SMEs

• Innovating technology of SMEs to enhance the competitiveness of small businesses

(3) Human Resource Development

• Developing technicians and engineers with **university-industry collaboration**,

(4) Accelerating Startups

• Accelerating startups for economic growth, innovation, job creation, technological advances by changing the governance system to be friendly for startup and developing **entrepreneurship**

2. Three Main Common Issues of Each Factor

- (1) **Deregulation**
- (2) Changing the governance system to increase the implementation level
- (3) Strengthening the academia-industry collaboration





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 The structure and operation of supporting mechanism for SME
 The analysis and key Issues of supporting mechanism for SME in Costa Rica

3. The analysis of Korean Supporting Mechanism for SME

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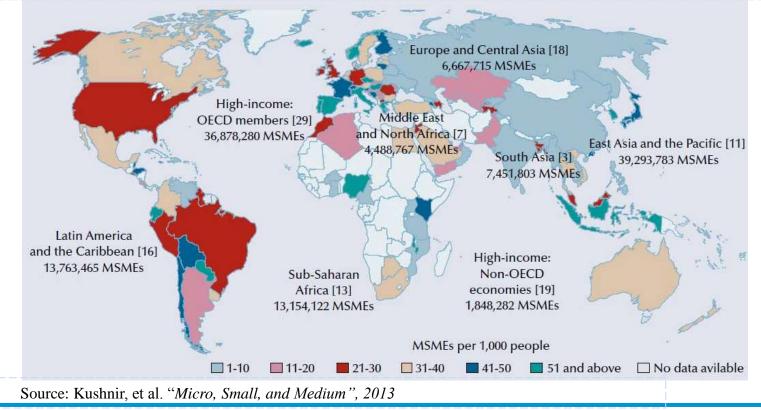
1. The structure and operation of supporting mechanism for SMEs

Part I

1. The structure and operation of supporting mechanism for SME

1.1 Global Trends of SMEs

- SMEs are very important for economic growth in the world economy: in emerging economies, developing countries, and developed countries
- More than 95% of companies, 60% to 70% job occupies are made by SMEs (86% of new jobs)
- > The challenges of world economy is to develop competitive SMEs.



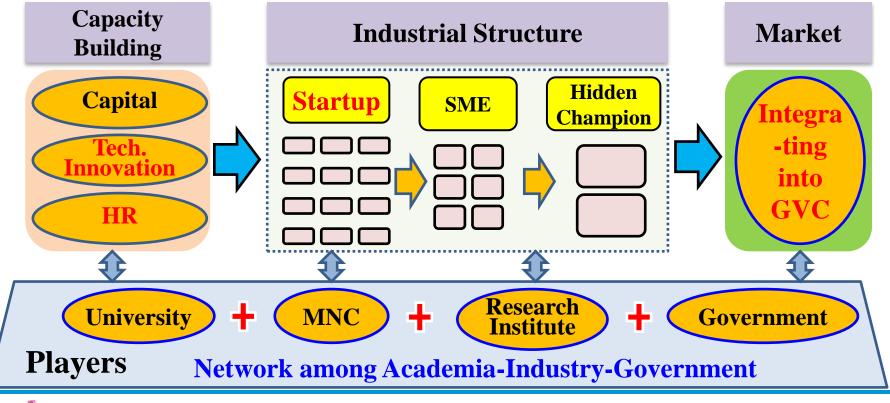




1. The structure and operation of supporting mechanism for SMs

1.3 Structure of support mechanism for SME

- To integrate SME into GVC, strengthening innovation capabilities (technology innovations, HRD, Financing capital) of SMEs is essential.
- In order to improve innovation capabilities of SMEs, all players need to cooperate, especially academia-industry-government collaboration like the trend of world economy.





1. The structure and operation of supporting mechanism for SME

1.3.1 Internationalization of SMEs

• The relationship in the global market between small businesses and Global enterprises & multinational corporations are not competition but **partnership**.

1.3.2 Technology Innovations

- To enhance the competitiveness of small businesses, **technological innovation is essential**; most of the country is pursuing strongly a variety of policies for R&D.
- In particular, building the technology hub is the top priority through innovation platform which can improve the efficiency of R&D.

1.3.3 Human Resource Development

- Key strategies for cultivating and securing top talent is a **university-industry cooperation**, for which governments that are supported by a range of policies.
- To strengthen vocational education, **companies have involved in vocational training** to improve the skills of the workforce

1.3.4 Startups Acceleration

- Because startups is to act as a driving force for economic growth, innovation, job creation, technological advances, the current worldwide policies promote a strong foundation.
- Especially in developed countries, universities have operated a program for fostering **entrepreneur spirits** by developing **entrepreneurship curriculum** with the firms.







Part II

2. The analysis and key Issues of supporting mechanism for SME in Costa Rica

2. The analysis and key Issues of supporting mechanism for SME in Costa Rica

Status of Industry

• The proportion of manufacturing industry was 19.3% in 1970 and decreased by **15.4% in 2012** and the industry does not play a leading role as the economic growth engine.

• Although Costa industry is traditionally specialized in agriculture, share of agriculture is constantly declined so Innovation capacity building like technology innovation is required.



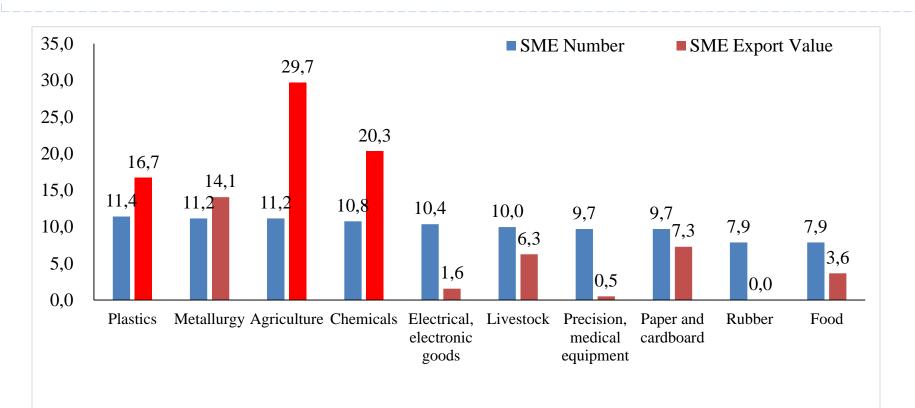
Source: KSP Costa Rica 2013 Report, 2014





2. The analysis and key Issues of supporting mechanism for SME in Costa Rica

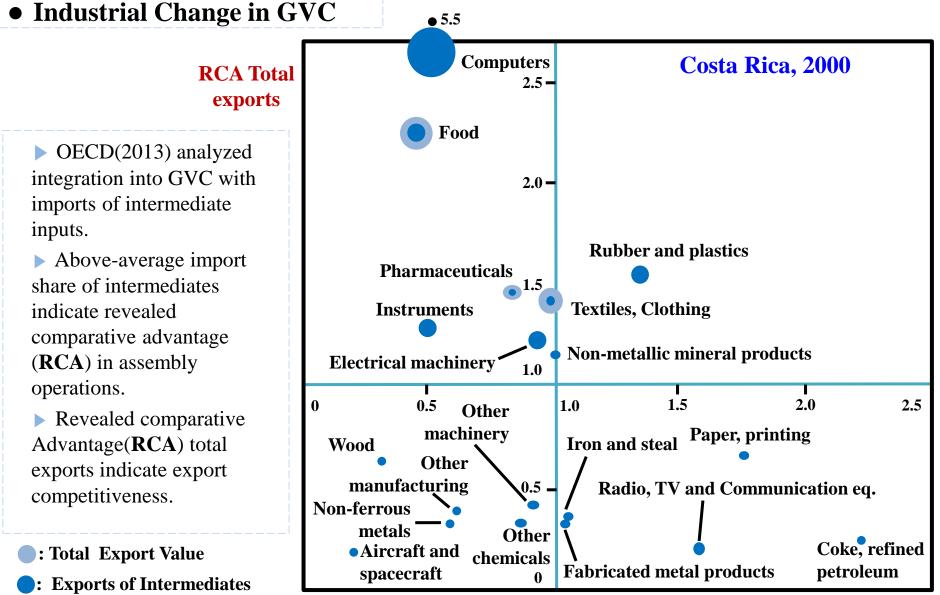
- Status of SMEs
- SMEs: 95% of all companies, 46% of employment, but 39% of GDP
- Contribution of export by industrial sector, in terms of firm number: plastic(11.4%), metallurgy and agriculture(11.2%), and so on in terms of export value: agriculture(29.7%), Chemicals(20.3%), plastic(16.7%), metallurgy(14.1%)







2. The analysis and key Issues of supporting mechanism for SME in Costa Rica



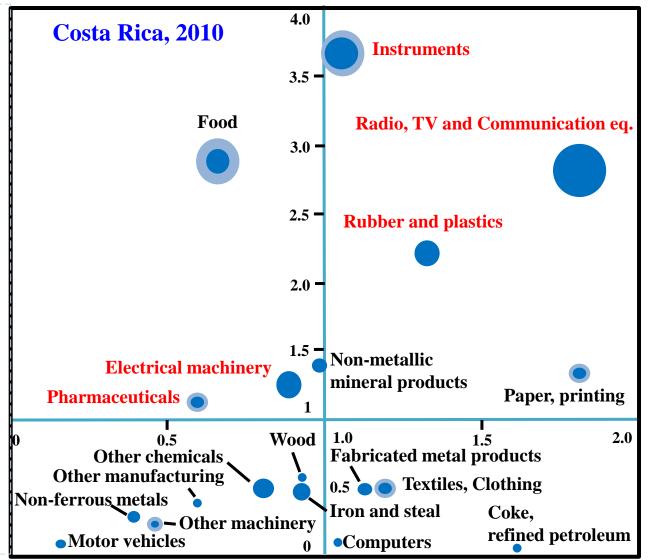
RCA imported intermediates

3. The analysis and key Issues of supporting mechanism for SME in Costa Rica

RCA Total exports

► Volume of exports increased exponentially in most industrial sectors.

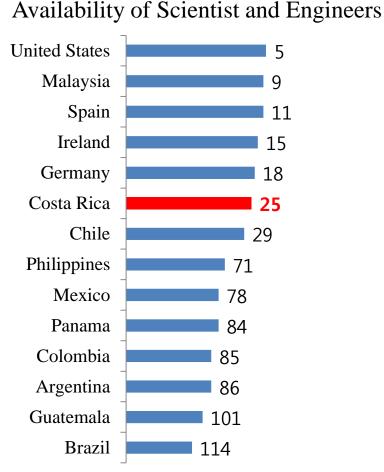
- ► The production and assembly of intermediates account for a large share of exports.
- ► Export competiveness has closely linked to imports of intermediates.
- ► Integration into GVC has changed the industrial specialization from the traditional industries to high-tech industries.



RCA imported intermediates

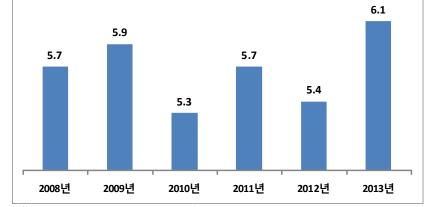
2. The analysis and key Issues of supporting mechanism for SME in Costa Rica

• Potential of HRD in Costa Rica



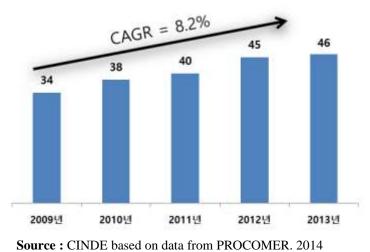
Source : CINDE based on data from PROCOMER. 2014

Graduates of Technical High School



Source : CINDE based on data from PROCOMER. 2014

University Graduates



MINISTRY OF STATEGY AND FINANCE



2. The analysis and key Issues of supporting mechanism for SME in Costa Rica

2.2 Main Issues of Costa Rican support policies for SMEs

(1) Policy Issues of support mechanism for SMEs

Deregulation

- > Deregulating the variety of obstacles to promote the policies
- ***** Governance system with insufficient implementing level
- ***** Weak access to financing innovative activities
- > Constrained financial markets discourage borrowing for innovation of SMEs

(2) Integration of SMEs into GVC

*****Strengthening linkage between MNC and SME for integration into GVC

- ▶ Weak linkages between MNC & SMEs: 5%
- Poor marketing skills of local firms
- ⇒Policies for integrating SMEs into GVC by strengthening the linkage between MNCs and SMEs

(3) Improving innovation capabilities of SMEs

- ▶ Improving technology innovation SMEs: Low level of R&DI (0.5 percent of the GDP)
- Cultivating technicians, engineers, researchers
- Stimulating Entrepreneurship and Innovation culture
- Strengthening the academia-industry-government collaboration







Part III

3. The analysis of Korean Supporting Mechanism for SME

3.1. Basic Structure of Korean support mechanisms SME

3.1.1. Status of SME

Korean Policy Development for SME

Inception(1960~1979)	Protection / Training(1980~1999)	Conversion / Innovation(2000~)
To establish the comprehensive plan for small businesses and their structural improvements that depend on large	SME support / protection through the regulation	Innovation and Shared Growth
 1961:Small Business Cooperative Act, SME Banking Act enacted 1966: Small legislation Definition of SMEs, Business / Technology Maps/Training Promote technology development / standardization, etc 1974: Centralized financing system, Credit Guaran tee Fund established for SME credit enhancement 1975: SME integration Promotion Law enacted , S ME sector-specific schemes, SME products procurement system introduction/enforcement 1979:Small Business Corporation established 	 SME institutions first(85) 1986: Simplify small business start-up procedures through Act enacted, promoting professional workforce 	 2000: SME development vision 2010 Established 2001:Special law enacted for small businesses and small business support 2002: Venture enterprise evaluation system, introduced Innobiz certification 2004: Establishing SME Competitiveness Comprehensive Plan & Youth recruitment package projects 2005: Union funds Configuration, Business owners Agency / Market Management Agency established 2009: Regulatory Impact Assessment, Small Business Ombudsman operation 2010: Shared Growth for SMEs 2013:Promote a virtuous cycle approach for entrepreneurship, venture capital ecosystem

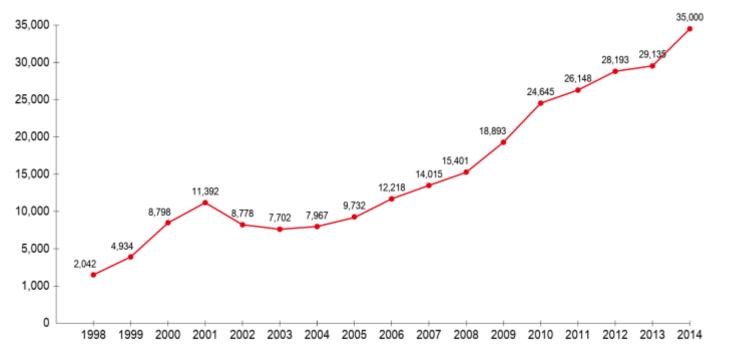




Status of Korea's ventures

- Currently in 2014, Korea's venture businesses recorded 35,000; after first venture boom that was achieved in 1997, it is now accomplishing second venture boom.

- A key factor of its second venture boom is creating startups supporting policy by Industry-academic cooperation



Growth of Ventures

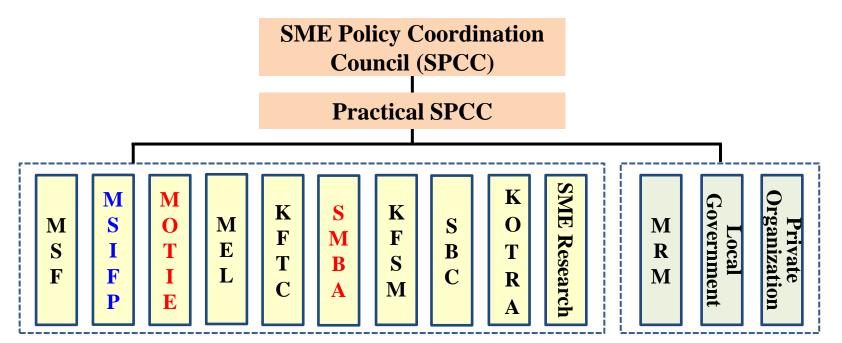




3.1.2. Status of Korean support mechanisms for SME

Supporting SMEs is promoted by a total of 10 central ministries, agencies, local governments, private institutions controlled by the SME Policy Coordination Council.

However, that supporting policies for SMEs is usually made of Small and Medium Business Administration(SMBA) & Ministry of Trade, Industry, and energy(MOTIE).



Source : Office for Government Policy Coordination





3.1.2. Status of Korean support mechanisms for SME

- (1) Internationalization of SME for integration into GVC
- GVC policies for SME in Korea were mainly dependent on export support policy
- Moving to operating a number of step-by-step program of GVC

(2) Technological Innovation

- **Total R&D expenses** in 2013 was \$ **59 billion**, **6**th in the world(6.9% increase from 2012),
- Ratio of R&D to GDP was 4.15%, No. 1 in the world

(3) HRD

- Korean policies to develop human resources have been taken based on industry development with various regular and special programs
- Technician high schools & colleges, Korea Polytechnic for HRD
- > Expanding dramatically the engineering majors by increasing students, professors
- Special programs: BK21(Brain Korea 21th) for developing researchers, LINC (Leaders for Industry UNiversity Cooperation) project to support the regional industry by establishing industry-university collaboration

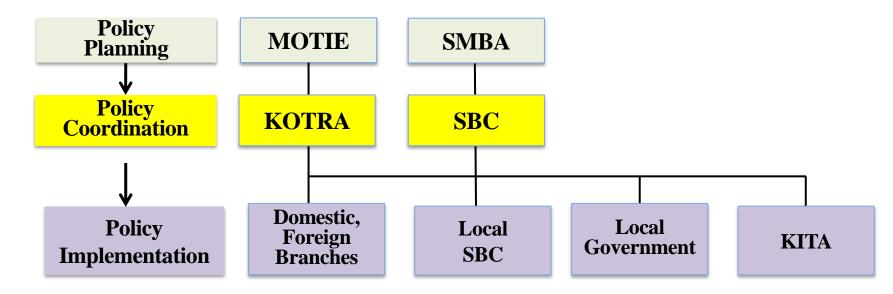
(4) Startup Acceleration

According to venture & startup acceleration policies, the resources: about \$10 billion





- **3.2.** Strategies of Korea's SME support mechanisms by Factors
- **3.2.1.** Strengthening Linkage to GVC: Internationalization
- (1) **Governance system** of Internationalizing SME



- KOTRA: Korea Trade-Investment Promotion Agency
- **SBC** : Small and Medium Business Corporation
- **KITA**: Korea International Trade Association





(2) **Programs** of Integrating SME into GVC: Internationalization of SME

Exp	Export Supporting Programs of Internalizing SME					
Programs	SBC	KOTRA	KITA			
1. Trade education & Consulting	Strengthening Export capability		 Trade education Trade Consulting 			
2. Providing Information, Construction of Sales Infrastructure	 Strengthening Export capability Domestic sourcing of Global Buyer 	 Analyzing Foreign Market Information of Global Market Expansion 	 Foreign Buyer information Information of Trade Trend Finding appropriate buyers (OKTA) 			
3. Export Design	• Strengthening FTA utilization capacity	- Developing Product Design				
4. Global Marketing	 Sending out a trade mission Overseas Exhibition Sending a delegation of Technology cooperation Supporting On-line export Developing the Global Brand 	 Sending out a trade mission Participation in Overseas exhibition On-line Marketing 	 Participation in Overseas Exhibition Sending a delegation of trade investment 			
5. Financing Export and Insurance	· Financing Export		· Export Financing			
6. Establishing a Foreign branch	 Export Incubator Overseas Private Network 	• Consulting of Overseas Expansion				





(3) Outcome of Internationalization of SME

Contribution of SMEs to Exports

(Unit: \$ billion)

	2007	2009	2011	2012	CAGR
Total	371.1	363.1	554.8	547.5	8.1%
Large Firms	228.6	228.3	350.1	329.3	7.6%
SMEs	1425	134.8	204.7	218.2	8.9%
Share	(38.4%)	(37.1%)	(36.9%)	(39.8%)	0.970

Source: Korea Customs Service, Trends of contribution of SMEs to exports, 2013

Accomplishments of Promoting Export Capability

Classification	2007	2008	2009	2010	2011	2012	2013
Support Enterprise(#)	927	900	1,447	1,584	1,484	1,589	1,777
Domestic Enterprises of Support Enterprises(#)	388	331	549	508	356	343	342
Export success of Enterprise depending domestic market(%)	29.6	35	35	34.6	35.4	31.4	33.9

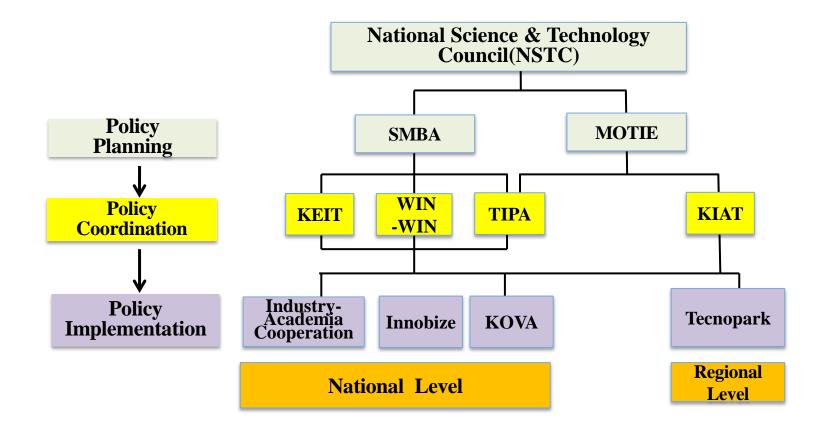
Choi, A Study on the SME Export Competencies and Policy Support Tasks, 2015





3.2.2. Technology Innovation

(1) Governance system of supporting technology innovation for SME







(2) **Programs** of supporting technology for SME

To improve technology innovation o SMEs, Korean government operates a variety of programs based on R&D state in four ministries.

Stage	Туре	Main Programs	Ministry
		1. 1-2 years short-term technology development	SMBA
	R&D	2. 3-4 years Mid-term Development3. 5-10 years long-term technology development	MOTIE
R&D	Loon	1. Applied Technology Development	MSIFP
	Loan	2. Industrial Technology Development Loan	MOTIE
	Process & Production Technology	1. Comprehensive technical support in material parts	SMBA, Local Government
	Technology Transfer	 Promoting Technology Transfer Commercialization Diffusion research projects 	MSIFP
Technology		3. Technology Transfer Center	SMBA
Transfer & Commerciali	Commercialization	 Patent valuation Facilitating international patent 	KIPO
-zation	Testing and Inspection	3. Test and evaluation capabilities and assimilation projects	SMBA
	Prototyping	4. Prototyping	SMBA

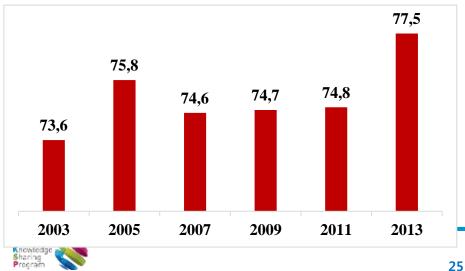


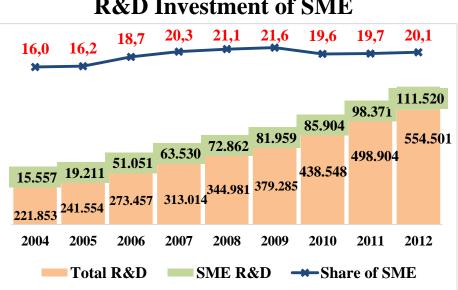


(3) Outcome of supporting technology innovation for SME

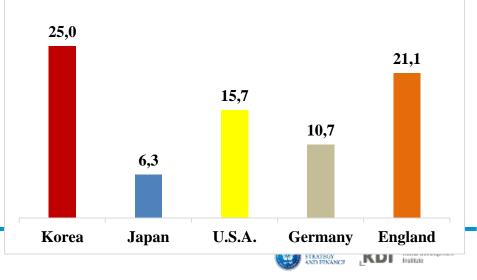
- ▶ Korean **R&D** investment for SMEs is high.
- **R&D of SME**: 25%, very high compared to ratio of developed countries
- ▶ Technological innovation capability and technological level has steadily increased; the technology level was 77.5% compared to the best in the world technology

Technology Level of Korean SMEs comparted to the world highest Technology





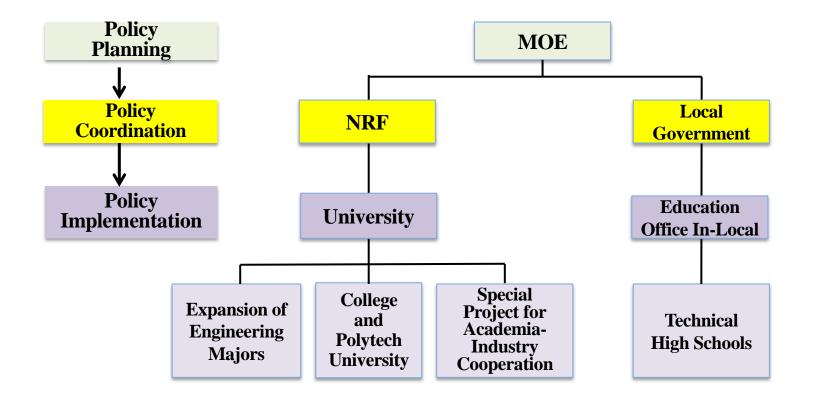
SME R&D of Countries



R&D Investment of SME

3.2.3. Human Resource Development(HRD)

(1) Governance system of developing human resources for SME







(2) **Programs** of HRD for SME

▶ Human Resource Policy in Korea has been the driving force of economic development, especially contributes concurrently in public sector-led as providing regular courses and special programs for cooperation that are led by the government.

1 Developing Technician

- **Technical high schools**
- **Colleges & Polytechnics: 2-year program**
- **②** Developing Engineer
- **Significantly expanding engineering majors to train the engineers**
- **③** Special programs of University-Industry Cooperation
- University-Industry cooperation programs for undergraduate: Nuri Project and LINC
- Researchers development program for graduate: BK21





(3) Outcome of HRD

Effects of de	veloping t	echnicians
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Classification	Policies	Accomplishments
Demand for technicians	 Nurture new technicians driven by the country Adopt policies that obligate vocational training 	 Nurture and timely provide technicians Promote companies to take part in nurturing manpower
Spring period: Demand for high-skilled technicians	 Nurture talents with various functions and techniques Enhance the role of public training centers 	 Nurture and timely provide technicians skilled and highly skilled workers Complement the limitations of private organizations to nurture manpower through public training
Mature period: Demand for High-skilled Engineers	 Improvement training for employed workers Secure social safety net through employment insurance 	 Expand skilled technicians Overcome forex crisis through a re- employment of unemployed
Innovative period: nurture talents customized to the industries	 Secure systems to develop life-long vocational skills Nurture customized workforce for those in a vulnerable class 	 Expand the subjects and ranges subject to vocational training Policies for customer-oriented vocational training

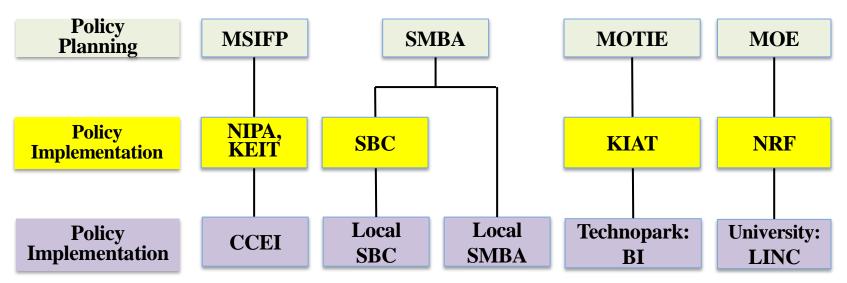
Source: Kim Cheol-hee et al., The impact of Korea Polytechnics on the national economy, 2013





3.2.4. Start-up Acceleration

(1) Governance system of Accelerating Startup



- NIPA: National IT Industry Promotion Agency
- **KEIT**: Korea Evaluation Institute of Industrial Technology
- SBC : Small and Medium Business Corporation
- **KIAT**: The Korea Institute for the Advancement of Technology
- NRF : National Research Foundation
- **CCEI**: Center for Creative Economy and Innovation





(2) **Programs** of Accelerating Startup

- Many Korean ministries have conducted a variety of programs to accelerate startup through industry-academia cooperation by setting the policy direction associated with start-up stage
- In 2014, Korea government budget for startup acceleration: 2.1 billion dollars.

Stages	Policy Contents	Main Program	Ministry
	Entrepreneurship	1. Entrepreneurship education	SMBA, MOE
Pre-BI Education and expanding		2. Developing entrepreneurship & atmosphere, culture	SMBA, MOTIE, MOE
		1. Business Incubator(BI)	SMBA, MOTIE
	G 4 4	2. Development Project for startup leading University	SMBA
BI	BI Start-up Establishment & Commercialization	3. Youth entrepreneurship academy	SMBA, MOTIE, Local Government
		4. Development Project for Preliminary Technical founder	SMBA, MOTIE
		5. Development Project for preliminary founders in specialized type of researchers	MSIFP
		1. Loan and guarantee	SMBA
Post-BI Promotion for Start-up	2. Investment (investment promotion such as angel funds, venture funds)	SMBA	
		3. R&D projects Start-up dedicated Start-up companies	SMBA





(3) Outcome of Accelerating Startup

Trends of start-ups

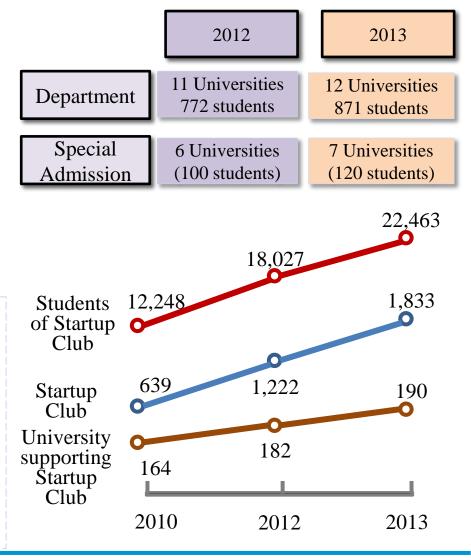
	2005	2008	2011
Number of Startups	134,980	195,687	422,844

Source: SMBA, $\lceil A$ study on the status of start-ups in 2013], 2014

Acceleration of Young Startup

- ▶ LINC has activated youth entrepreneurship.
- ▶ 12 universities operating entrepreneurship majors
- 7 universities operating special admission for entrepreneurship
- Start-up clubs:
 - 22,463 students and 1,833 clubs in 2013
- Startup Establishment:

407 university students, 377 startups





3.3. Summary and Policy Implications

- **3.3.1. Strategy of Korean Support Policy for SME**
- ► Each ministry has the governance system to implement its policy with fast process. policy planning(each ministry) ⇒ implementing policy(agency) ⇒ operating programs
- All players are induced to take the strategy of **academia-industry-government cooperation**
- Korea is also promoting a strategy to support the industries and businesses throughout the country in national and regional level.
- The Korean government strongly promote the program by investing a lot of budget:
 9 billion dollars in 2014, cf. less than 2 billion dollars in Germany

3.3.2. Implications of each factor policy

- (1) Integrating SME into GVC
- **SME internationalization** in Korea is to **overcome the limitations of a small domestic market** to explore overseas markets. Several ministries operates **a number of step-by-step program of GVC**
- (2) Technology Innovation
- Ratio of R&D to GDP was 4.15% (No. 1 in the world) for Technological innovations of SMEs
 (3) HRD
- HRD has pursued regular courses(regular curriculum) policy to train the technician and engineer and promoted special programs for industrial HRD.

(4) Accelerating Startups

▶ Spending about \$ 10 billion to accelerate startups by operating startup graduate schools, startupleading universities, LINC in order to promote entrepreneurship







Part IV

4. Suggestions of Policy and Program

4.1. Implementation Strategy

(1) General Strategy to implement the support mechanism for SMEs

Classification	Main Issues	Strategy
	Regulation	Deregulation
Institutional	Lack access to financing innovative activities	Improve the Finance System
Agenda	Governance system with insufficient implementation level	Change the governance system to increase the implementation level
	Poor Academia-Industry Cooperation	Change the academic system to be cooperative for Industry
GVC	Weak Linkage bt. MNC and SMEs	Enhance the innovation capabilities of SMEs to strengthen the linkage between
	Poor marketing skills of SMEs	MNCs and SMEs
	Low level of technology Capabilities	RIS to improve the innovation capabilities of SMEs
Innovation Capabilities of SMEs	Weak structure of Education system for HRD	Innovate the Education system by creating the Academia-Industry Cooperation
	Low Entrepreneurship and lack of culture innovation	Increase the entrepreneurship programs





4.1. Implementation Strategy

(2) Developing the Regional Innovation System(RIS) in Costa Rica

- Creating knowledge-based regional high-tech clusters
- Three main regions where academic institutions, local governments, and the private sector (both local and multinationals) are currently working together to promote competitiveness.
- Cartago and San Carlos: Special Economic Zones (SEZ) led by the Technological Institute of Costa Rica
- Alajuela: Special Economic Zones (SEZ) led by The National Technical University
- Costa Rica has several strengths to develop RISs
- Hghly-qualified human resources, Leading universities in Science and Technology
- Green resources, available industrial parks, good access to international markets

Requirements to develop RIS platform

- First, how to change the regional current efforts in Costa Rica as an instrument of regional innovation policy for stimulating technology-led economic development.
- Second, how to stimulate government-academic-industry cooperation for regional innovation





4.2. Action Programs4.2.1. Internalization of SMEs for integration into GVC

Cost Rican Main Issues	Korean Experiences		Costa Rica Programs
Strengthening the Linkage between SMEs and MNCs	Strengthening the Linkage bt. Korean MNCs and SMEs	\Rightarrow	 Selection and Concentration on pote ntially capable SMEs Developing Special Programs to create linkage bt. SMEs and MNCs
Expanding the Export Programs	Various Export Programs based on GVC steps	Ĥ	 Expanding the export programs of PROCOMER Developing PROCOMER as an Internalization Platform
Encouraging SMEs to join GVC by improving marketing skills of SMEs	Public and Private Cooperation: SBC, KOTRA, KITA	\uparrow	- Developing Special Programs to improve marketing skills of SMEs





4.2.2. Technology Innovations

Cost Rican Main Issues	Korean Experiences		Costa Rica Programs
Low level of R&D Investment	R&D budget: 11% since 1999 R&D of total budget: 6%(2015)	⇒	 Increasing R&D budget (2.5% of R&D to GDP) Improving financing system
Changing the university system to stimulate R&D	Increasing the number of engineering majors		Increasing the engineering majors for encouraging R&D from a majority of science majors
Improving university- industry cooperation	R&D Consortium, LINC	\Rightarrow	 Developing the incentive system for cooperating with the industry Deregulation the laws Changing the evaluation system Changing protecting system for intellectual property
Establishing Innovation Platform	DIF, Technopark	⇒	 Establishing IADB-Funded Innovation Platform as short-run Establishing a Pilot Technopark as long-run

4.2.2. Technology Innovations

Cost Rican Main Issues	Korean Experiences		Costa Rica Programs
Technology development	R&D	\Rightarrow	- Increasing R&D Programs
Technology transfer	Technology Transfer	\Rightarrow	- Increasing the Programs for Technology Transfer
Technological services development	 Process & Production Technology Commercialization Testing and Inspection Prototyping 	\uparrow	- Developing the variety of commercialization programs like Korean programs
Innovation and patent creation	Supporting Patents	\Rightarrow	- Developing the programs to support patents





4.2.3. Human Resources Development

Cost Rican Main Issues of HRD	Korean Experiences		Costa Rica Programs
Increasing Technicians	MEISTER School	\Rightarrow	Establishing ICT, Medical Devices Technical High School
Increasing high-skilled Technicians	Korea Polytechnics	\Rightarrow	Increasing the number of majors and students at Technical Colleges
Developing Engineers	Expanding engineering Majors	⇒	Increasing the number of engineering majors, students, professors
Developing Researchers	BK21	\Rightarrow	Increasing the number of graduate students
Short Special Programs	LINC, CK	\Rightarrow	Developing the programs of National Learning Institute





4.2.4. Acceleration of Startups

Cost Rican Main Issues	Korean Experiences		Costa Rica Programs
Lack of Entrepreneurship and Innovation Culture Expanding the	 Entrepreneurship Education: Startup Graduate Schools, Startup Leading University Special Programs for Entrepreneurship(LINC) 	⇒	 Establishing Entrepreneurship Classes at University Operating Special Programs to develop entrepreneurship: Startup Clubs at college
programs of Accelerating Programs	Programs of 4 Ministries & 5 Window Agencies: Pre-BI ⇒ BI ⇒ Post-BI	\Rightarrow	 Expanding the programs of CONICIT based on Startup stages
Expanding the business incubators or accelerators	Establishing BI at Universities, Public Research Institutes, Technoparks	\Rightarrow	 Expanding CONICIT BI as a short-run project Establishing BI at Universities by cooperating with the firms as a long-run project





KD

Conclusion and Main Policy Suggestions

Main Policy Suggestions to support SME in Costa Rica

1. Deregulating a variety of obstacles for business

► Deregulating the variety of obstacles to make the support mechanism friendly for business

► It is desirable to increase the enforcement power of the PCCI to deregulate in order to innovate support mechanism for SMEs by fostering policy co-ordination among different sectorial ministries

▶ PCCI needs to identify a proper mechanism to channel the voices of the private sector and endow it with an agenda for priority setting and action definition.

2. Establishing the Platform to support SMEs

- Developing PROCOMER as an Internalization Platform
- Expanding the export programs of PROCOMER based on GVC steps
- Establishing government procurement service in order to expand the domestic market for innovative SMEs
- ► Establishing the Foundation of Industry-University Cooperation(FIUC) at University
- Establishing FIUC in order to create and manage the cooperation of university with industry(Every Korean university has its own FIUC)





Conclusion and Main Policy Suggestions

Main Policy Suggestions to support SME in Costa Rica

3. Creating knowledge-based Regional High-tech Clusters: (IADB-Funded Innovation Platform)

▶ The initiative creates an innovation ecosystem by developing three RIS in Costa Rica.

► This innovation ecosystem works through interaction and close linkages among government, research institutes, universities, SMEs and MNCs.

▶ Three main **Cartago and San Carlos, Alajuela**: Special Economic Zones (SEZ) led by the Technological Institute of Costa Rica and The National Technical University

▶ Resources from the Korean Fund at the Inter-American Development Bank (IADB) could be used to finance this initiative.

4. Change the academic system to Develop Human Resources

Establishing ICT, Medical Devices Technical High School and 2-year technical colleges

- Establish the technical high schools and 2-year technical colleges which develop the skills required for the strategic industry(ratio of vocational education is more than 50% in Korea)

Increasing the number of engineering majors

▶ Developing a large number of engineers by increasing the number of engineering majors, students(graduate students), professors.

▶ Changing the university system to stimulate R&D by increasing R&D proportion







Thank you

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